

The Durrell Challenge 2020 FAQs

What is a 'virtual race'?

A virtual race is a race that can take place wherever you want, in your own time and at your own pace. A virtual race can be completed around a racetrack, a beachfront, even during another competitive race, wherever you can run, you can earn your Durrell Challenge medal!

What do you mean by race evidence?

We would like you to submit your running evidence by using the running app, Strava.

Have I got to complete the distance all in one go?

Yes, just like taking on the Durrell Challenge here in Jersey we would love for you to attempt to take on the Durrell Challenge 13K in your local area.

How do I upload my evidence?

Once you have completed your distance and submitted your evidence, please email us at info@doitfordurrell.com to notify us so we can send your race goodies to you!

Where can I check if I have entered?

Once entered, you will receive an automated email confirming your space.

Who can enter a virtual race?

Anyone over the age of 16! By entering our virtual race, you are agreeing that any injury or damage that is caused by completing your race is your own responsibility. The Durrell Challenge will not be held responsible for any injury that occurs during your run.

How do you know where to send my medal to?

All medals will be sent to the address that you registered with when signing up for your place.

When will I get my medal?

We aim to send medals within 3 weeks of you completing your challenge. Medals are sent out second class so please allow up to 4 working days to receive it if you are in the UK, or around 4/5 weeks if international. Please note that if you have uploaded an incorrect address or if you move house and fail to update your address in your account (therefore medals are sent to the wrong address or are not received at all) there will be an extra admin fee of £5 to resend a replacement medal, which will only be sent if we have surplus stock.

Rules and requirements

- Make sure your run activity is [tagged as a race](#)
- Manual entries will not count
- Please ensure your activity visibility control is set to "Everyone"
- You can learn more about managing your activity's privacy controls [here](#)

Helpful tips:

- New to Strava? Check out the Getting Started Guides for [mobile](#) and [web](#)
- Already have a dedicated GPS device? Find out how to [upload to Strava from yours](#)
- Set up your device for success:
 - I) Record a test activity and get familiar with the recording and upload process (recording guides for [iOS](#) and [Android](#))
 - II) Give your phone (or other GPS devices) time to acquire a solid GPS connection
 - III) Close other apps before using Strava
- Having trouble uploading? Here are some helpful tips to help troubleshoot for [iOS](#) and [Android](#)